

April Murphy
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing to express my interest in fostering competition amongst broadband providers. We had negative customer service experiences with one of the large providers years ago and even though a smaller company was using the larger company's copper wiring, we chose to go with them because we felt like we mattered to them as a customer. When we contacted the big company with concerns the response felt like they could say anything they wanted because they knew we didn't have other options.

The prices we pay now for our landline phone and internet service were lower than we paid with AT&T and the service we have received has been wonderful. Please take this into consideration as you deliberate how to regulate broadband competition.

Thank you for all that you do for our community!

Kind Regards,
April Murphy

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